

Housing

2008/2009

Eilean Siar

	Source	Contextual	Performance information	PI values		
				05/06	06/07	07/08
<b>1 RESPONSE REPAIRS</b>						
<b>Category 1</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>Category 2</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>Category 3</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>Category 4</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>Category 5</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>Category 6</b>						
i. Target response time for this category						
ii. Number of repairs in this category						
iii. Number completed within target time						
<b>All categories</b>						
d) i. Total number of response repairs						
ii. Number of housing response repairs completed within target						
iii. Percentage completed within target times						

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<b>Housing Quality</b>							
<b>2</b>	The number and proportion of the council's housing stock being brought up to the Scottish Housing Quality Standard by criteria						
	Number of council dwellings	NS					
i.	Tolerable standard		NS	NS %	-	-	-
ii.	Free from serious disrepair		NS	NS %	-	-	-
iii.	Energy efficient		NS	NS %	-	-	-
iv.	Modern facilities and services		NS	NS %	-	-	-
v.	Healthy, safe and secure		NS	NS %	-	-	-
vi.	Total dwellings meeting SHQS		NS	NS %	-	-	-
<b>MANAGING TENANCY CHANGES</b>							
<b>3</b>	a) Percentage of rent due in the year that was lost due to voids			NS %	1.8%	No Service	No Service
	b) Amount of rent loss due to voids		£ NS,00				
	c) Gross annual rent debit (rent due in the year)		£ NS,00				

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<b>4 a)</b> Dwellings which are <b>not low demand</b> Number of houses re-let that took: i. less than 2 weeks ii. 2-4 weeks iii. 5-8 weeks iv. 9-16 weeks v. More than 16 weeks vi. Total number of houses re-let vii. Total number of days to re-let houses viii. Average time to re-let houses		NS					
		NS					
		NS					
		NS					
		NS					
		NS days		NS days	56 days	No Service	No Service
<b>b)</b> Dwellings which are <b>low demand</b> Number of houses re-let that took: i. less than 2 weeks ii. 2-4 weeks iii. 5-8 weeks iv. 9-16 weeks v. 17-32 weeks vi. 33-52 weeks vii. More than 52 weeks viii. Total number of houses re-let ix. Total number of days to re-let houses x. Average time to re-let houses		NS					
		NS					
		NS					
		NS					
		NS					
		NS					
		NS					
		NS days		NS days	No Service	No Service	No Service
<b>c) i.</b> Number of low demand houses remaining un-let at year end ii. Number of days and average time that these houses had been un-let at year end		NS					
		NS days		NS days	No Service	No Service	No Service
<b>d)</b> Number of dwellings considered to be low demand at year end		NS					
<b>e)</b> The number at d) above considered to be low demand at the start of the year		NS					
<b>f)</b> The number at d) above that were not actively being re-let because they were subject to a disposal strategy		NS					

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<b>RENT MANAGEMENT</b>							
5	a) i.		£ NS,00				
	ii.		£ NS,00				
	iii.			NS %	7.8%	No Service	No Service
	b) i.		NS				
	ii.		NS				
	iii.			NS %	9.3%	No Service	No Service
	c) i.		NS				
	ii.		NS	NS %	-	No Service	No Service
	d) i.	£ NS					
	ii.		£ NS				
	iii.		£ NS				
	iv.			NS	-	No Service	No Service
	e) i.	£ NS					
	ii.		£ NS	NS %	-	No Service	No Service
<b>COUNCIL HOUSE SALES</b>							
6			House sales				
			NS	NS %	44.4%	No Service	No Service
a)			NS				
b)		NS weeks					
c)				NS weeks	32 weeks	No Service	No Service

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<b>HOMELESSNESS</b>						
<b>7 a) Permanent accomodation</b>						
i. Number of households assessed during the year		130				
ii. Number and percentage of decision notifications issued within 28 days of date of initial presentation		92	70.8 %	-	-	-
iii. Number and percentage who are housed		70	53.8 %	-	-	-
iv. Number of cases reassessed within 12 months of completion of duty		3				
Number of cases assessed during the year		130				
% of cases reassessed			2.3 %	-	-	-
<b>Temporary accomodation</b>						
v. Number of households assessed during the year		65				
vi. Number and percentage of decision notifications issued within 28 days of date of initial presentation		47	72.3 %	-	-	-
vii. Number of cases reassessed within 12 months of completion of duty		2				
Number of cases assessed during the year		54				
% of cases reassessed			3.7 %	-	-	-
b) The proportion of those provided with permanent accomodation in council stock who maintained their tenancy for at least 12 months			NS	-	-	-