

SLÀINTE
MHATH!



**“YOUR PASS-
PORT TO
GOOD HEALTH”**

FOIRM TAGRAIDH

APPLICATION FORM



**Instruction to your
Bank or Building Society
to pay by Direct Debit**

Please fill in the whole form and send it to:

Sports Centre Reception
(Addresses on Back of Application Form)

Originator's Identification Number

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Name(s) of Account Holders

Two empty lines for account holder names.

Bank/Building Society Account Number

Eight empty boxes for account number.

Branch Sort Code

Six empty boxes for branch sort code.

Name and full postal address of your Bank or Building Society

To: The Manager Bank/Building Society

Address

Postcode

**For Comhairle nan Eilean Siar Use Only
This is not part of the Instruction to your
Bank or Building Society**

Instruction to your Bank or Building Society
Please pay Comhairle nan Eilean Siar Direct Debits from the account detailed in this instruction subject to the safeguards ensured by the Direct Debit Guarantee. I understand that this Instruction may remain with Comhairle nan Eilean Siar and, if so, details will be passed electronically to my Bank/ Building Society

Signature(s)

Date

Reference Number

Six empty boxes for reference number.

Banks and Building Societies may not accept Direct Debit Instructions from some types of account

This guarantee should be detached and retained by the Payer

**The
Direct Debit
Guarantee**



- This Guarantee is offered by all Banks or Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society
- If the amounts to be paid or the payment dates change, Comhairle nan Eilean Siar will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Comhairle nan Eilean Siar or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy to us.

Application Form

Please complete this form in **BLOCK CAPITALS** then return it to your local facility

Please Tick Your Preferred Option

<p>Family All Inclusive</p> <p>Direct Debit Payments of £20 per month for a minimum periods of 12 months</p> <p style="text-align: center;"><input type="checkbox"/></p>	<p>Individual All Inclusive</p> <p>Direct Debit Payments of £15 per month for a minimum period of 12 months</p> <p style="text-align: center;"><input type="checkbox"/></p>	<p>Concession Family All Inclusive</p> <p>Direct Debit Payments of £15 per month for a minimum period of 12 months. Subject to status.</p> <p style="text-align: center;"><input type="checkbox"/></p>	<p>Concession Individual All Inclusive</p> <p>Direct Debit Payments of £10 per month for a minimum period of 12 months. Subject to status.</p> <p style="text-align: center;"><input type="checkbox"/></p>	<p>Pay As You Go</p> <p>Pay advertised charges for each activity used. Concession rates are available. Subject to status</p> <p style="text-align: center;"><input type="checkbox"/></p>
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Your Details

Title	Forename	Surname	Date of Birth (DD/MM/YYYY)
Address			
Postcode	Home Phone	Work Phone	Mobile
Email Address			
Sláinte Mhath Membership Number (Office Use Only)			

Additional Family Members

Title	Forename	Surname	Date of Birth (DD/MM/YYYY)
Sláinte Mhath Membership Number (Office Use Only)			
Title	Forename	Surname	Date of Birth (DD/MM/YYYY)
Sláinte Mhath Membership Number (Office Use Only)			
Title	Forename	Surname	Date of Birth (DD/MM/YYYY)
Sláinte Mhath Membership Number (Office Use Only)			
Title	Forename	Surname	Date of Birth (DD/MM/YYYY)
Sláinte Mhath Membership Number (Office Use Only)			

Your Signature

Signed	Date
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Data Protection

Your Sláinte Mhath card can be used in all participating leisure/sports facilities operated by Comhairle nan Eilean Siar. Any details you supply as part of your application will be available to appropriate staff in each participating facility to ensure your efficient access to all available opportunities

Information is held for the sole purpose of administering your Sláinte Mhath Membership in compliance with the Data Protection Act 1998

Definition of Categories

Individual All Inclusive —£15 per month

This allows unlimited use of all facilities and activities in the scheme during normal opening hours for individuals committed to paying an all inclusive fee by direct debit for a minimum of 12 months. There are some restrictions as detailed in the terms and conditions below.

Family All Inclusive —£20 per month

This allows unlimited use of all facilities and activities in the scheme during normal opening hours for families (up to 2 adults and dependents under 18 living at the same address) committed to paying an all inclusive fee by direct debit for a minimum of 12 months. There are some restrictions as detailed in the terms and conditions below.

Family All Inclusive Concession — £15 pre month

This membership is the same as Family all Inclusive but with the following conditions which must apply to all adults within the family—Adults must be over 60, in full time education or in receipt of Job Seekers allowance (income based); Income Support; Skill Seekers Allowance; Housing Benefits or Council Tax Benefits.

Individual All Inclusive Concession—£10 per month

This membership is the same as Individual All Inclusive but with the following conditions—individuals must be over 60, in full time education or in receipt of Job Seekers Allowance (income based); Income Support; Skill Seekers Allowance; Housing Benefits or Council Tax Benefits.

Pay As You Go

This requires paying advertised activity prices. Concession rates apply for persons over 60, in full time education or in receipt of Job Seekers Allowance (income based); Income support; Skill Seekers Allowance; Housing Benefits or Council Tax Benefits.

Participating Facilities

Ionad Spòrs Leòdhais

Springfield Road
Stornoway
Isle of Lewis
HS1 2PZ

Tel: 01851 822800

Ionad Spòrs Eilean Na hearadh

Sir E Scott School
Tarbert
Isles of Harris
HS3 3FG

Tel: 01859 502970

Liniclate Sports Centre

Liniclate
Benbecula
HS7 5PJ

Tel: 01870 603693

Castlebay Sports Centre

Castlebay
Isle of Barra

Tel: 01871 817201

Frequently Asked Questions

Do I have to take out a Direct Debit?

Yes. Our "All Inclusive" memberships are only payable by Direct Debit.

What if I decide to cancel?

You can cancel your Direct Debit at any time. We ask that you commit for 12 months initially and if you cancel before this you will not be allowed to take out another Direct Debit membership for 12 months after cancellation.

How do I cancel my Direct Debit?

You cancel your Direct Debit with your bank. Please notify us immediately so that we can amend your records accordingly.

What kind of Membership Card can I opt for?

We will issue a Slainte Mhath smartcard to all members. Alternatively you can apply for a National Entitlement Card (NEC), which is available for different age groups (Young Scot, Adult and Over 60's) and entitles cardholders to national and local services and benefits including access to concession travel, depending on eligibility. For further information on NEC cards and how to get them, please check out www.entitlementcard.org.uk.

What if my card is lost or stolen?

You must notify us immediately so that we can de-activate your card. There will be a nominal charge for replacement cards.

General Terms & Conditions of Use

- a) Cards may be used at all participating Centre which are listed overleaf
- b) The card holder must report to reception and the card shown on every visit prior to participating in any activity, otherwise full charges may apply.
- c) Cards are not transferrable and any use other than by the cardholder will result in immediate cancellation of the card with no refund. Cardholders are required to allow a facial photographic record to be stored with membership details.
- d) The manager or nominated deputy reserves the right to refuse any application for a card.
- e) Group hires of facilities are not included in the "All Inclusive" scheme. Normal charges apply.
- f) Classes/activities run by non centre staff and clubs are not included in the "All Inclusive" scheme.
- g) All Inclusive members will be able to book normal bookable activities (e.g badminton, football, exercise classes) up to 7 days in advance. Other users can book activities up to 6 days in advance.
- h) CnES reserve the right to add/remove activities from the programme of activities at any time.
- i) CnES reserve the right to charge additional fees for the selected activities/classes.
- j) Concession cardholders will be required to show evidence of their status every six months.
- k) Swimming lessons will be limited to 2 free courses for "All Inclusive" cardholders. Normal course charges will apply thereafter.
- l) Payments should only be terminated by the lead cardholder giving 28 days notice in writing to issuing Centre. Cancellation will result in the cardholder not being permitted to take out further memberships for a period of 12 months following cancellation.
- m) CnES reserves the right to review prices at any time. The Cardholder will be given a minimum of 14 days notice of any proposed increases/. They will then have the right to terminate their Direct Debit agreement without penalty within the 14 day period, failing which the member will be deemed to have agreed to the increase and their Direct Debit amount will be altered accordingly
- n) If a card is lost the cardholder must notify us immediately to deactivate the card, otherwise losses will be liable by the cardholder. This must be followed up in writing within 7 days of loss. Any credits on the card will be lost. There will be a charge for any replacement card.
- o) Cardholder fees are non-refundable.
- p) Changes to categories are only allowed at the discretion of the manager or nominated deputy and on production of supporting evidence from the Cardholder.
- q) "All Inclusive" cardholders will not be entitled to credit for any part of courses not attended.
- r) The scheme includes all public holidays when the facilities are closed.
- s) CnES reserves the right to review the terms and conditions and make reasonable changes.