

KEY PERFORMANCE OUTCOMES 2017-18 Q1

Summary of KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	71	53.77	92.73%	7.27%	0.00%	0.00%	92.11%	2.63%	2.63%	2.63%	18	16.67%
NON-DOMESTIC	21	33.95	88.24%	11.76%	0.00%	0.00%	76.92%	0.00%	15.38%	7.69%	20	10.00%
Total	92	49.25	91.67%	8.33%	0.00%	0.00%	88.24%	1.96%	5.88%	3.92%	38	13.16%
0 - £10,000	32	24.38	92.86%	7.14%	0.00%	0.00%	80.00%	10.00%	10.00%	0.00%	11	18.18%
£10,001 - £50,000	10	43.10	92.86%	7.14%	0.00%	0.00%	85.71%	0.00%	0.00%	14.29%	9	11.11%
£50,001 - £250,000	41	47.39	87.50%	12.50%	0.00%	0.00%	92.86%	0.00%	3.57%	3.57%	11	18.18%
£250,001 - £1,000,000	8	79.38	100.00%	0.00%	0.00%	0.00%	80.00%	0.00%	20.00%	0.00%	6	0.00%
£1,000,000 and above	1	742.00	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	1	0.00%