

KEY PERFORMANCE OUTCOMES 2018-19 Q2

SUMMARY OF KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	40	36.25	94.00%	6.00%	0.00%	0.00%	92.59%	3.70%	0.00%	3.70%	15	26.67%
NON-DOMESTIC	20	86.00	100.00%	0.00%	0.00%	0.00%	92.86%	0.00%	7.14%	0.00%	4	0.00%
Total	60	52.83	95.83%	4.17%	0.00%	0.00%	92.68%	2.44%	2.44%	2.44%	19	21.05%
0 - £10,000	16	5.94	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	1	0.00%
£10,001 - £50,000	19	75.37	94.74%	5.26%	0.00%	0.00%	94.12%	0.00%	0.00%	5.88%	6	33.33%
£50,001 - £250,000	23	71.04	92.00%	8.00%	0.00%	0.00%	90.48%	4.76%	4.76%	0.00%	9	22.22%
£250,001 - £1,000,000	1	1.00	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	2	0.00%
£1,000,001 and above	1	8.00	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1	0.00%