

KEY PERFORMANCE OUTCOMES Q2 2016-17

Local Authority	Na h-Eileanan Siar		
Contact details	John Gillies, e-mail: jagillies@cne-siar.gov.uk, tel. 01851822692		
Breakdown into "days taken by verifier provided"		YES	Breakdown into "CCNP's fully achieved" YES

SUMMARY OF KPO1, KPO2, KPO3, KPO6

CATEGORY (by building type and value of work)	KPO1			KPO2				KPO3 without CA			KPO3 with CA		KPO 6		
	Total number of BWs granted	Average time per BW (Working Days)	Average time "by verifier" per BW (Working Days)	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"	% of 1st reports within 20 days	% of 1st reports between 20 and 35 days	% of 1st reports between 35 days and 3 months	% of 1st reports within CA agreed target	% of 1st reports between CA agreed target and 3 months	Verification (staff only) costs	Verification fee income	% fee income against verification (staff) costs
DOM - MULTILOT	1	12.00	7.00	4	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - OTHER	22	79.45	17.00	7	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - EXTENSION	18	32.56	11.44	12	8.33%	8.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - ALTERATION	22	29.23	7.86	13	15.38%	15.38%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - RESIDENTIAL	7	36.57	4.71	1	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - ASSEMBLY	4	19.50	11.00	3	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - COMMERCIAL	4	27.25	14.50	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - INDUSTRIAL	0	0.00	0.00	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - STORAGE/AGR	2	15.50	8.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOMESTIC - ALL	63	47.44	12.06	36	8.33%	8.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NON-DOMESTIC - ALL	17	27.88	8.88	4	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
Total	80	43.29	11.39	40	7.50%	7.50%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	£79,585.00	£36,363.00	45.69%
0 - £10,000	29	21.38	6.10	12	16.67%	16.67%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£10,001 - £50,000	19	26.53	10.68	14	7.14%	7.14%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£50,001 - £250,000	26	73.12	12.69	7	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£250,001 - £1,000,000	6	73.00	33.50	3	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£1,000,001 and above	0	0.00	0.00	0	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%			