

KEY PERFORMANCE OUTCOMES Q3 2016-17

<b>Local Authority</b>	Na h-Eileanan Siar		
<b>Contact details</b>	John Gillies, e-mail: jagillies@cne-siar.gov.uk, tel. 01851822692		
<b>Breakdown into "days taken by verifier provided"</b>		YES	<b>Breakdown into "CCNP's fully achieved"</b> YES

SUMMARY OF KPO1, KPO2, KPO3, KPO6

CATEGORY (by building type and value of work)	KPO1			KPO2				KPO3 without CA			KPO3 with CA		KPO 6		
	Total number of BWs granted	Average time per BW (Working Days)	Average time "by verifier" per BW (Working Days)	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"	% of 1st reports within 20 days	% of 1st reports between 20 and 35 days	% of 1st reports between 35 days and 3 months	% of 1st reports within CA agreed target	% of 1st reports between CA agreed target and 3 months	Verification (staff only) costs	Verification fee income	% fee income against verification (staff) costs
DOM - MULTILOT	2	1.00	1.00	14	57.14%	57.14%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - OTHER	21	45.90	11.14	8	25.00%	25.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - EXTENSION	10	29.50	13.60	7	14.29%	14.29%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - ALTERATION	17	70.53	8.06	12	25.00%	25.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - RESIDENTIAL	8	63.00	39.38	1	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - ASSEMBLY	4	78.25	21.25	5	20.00%	20.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - COMMERCIAL	4	24.75	14.25	3	33.33%	33.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - INDUSTRIAL	0	0.00	0.00	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - STORAGE/AGR	0	0.00	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOMESTIC - ALL	50	49.20	10.18	41	34.15%	34.15%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NON-DOMESTIC - ALL	16	57.25	28.56	9	22.22%	22.22%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
<b>Total</b>	<b>66</b>	<b>51.15</b>	<b>14.64</b>	<b>50</b>	<b>32.00%</b>	<b>32.00%</b>	<b>100.00%</b>	<b>100.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>£83,206.00</b>	<b>£59,968.00</b>	<b>72.07%</b>
0 - £10,000	27	50.74	8.67	13	15.38%	15.38%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£10,001 - £50,000	15	41.93	9.80	9	33.33%	33.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£50,001 - £250,000	19	45.89	13.84	15	26.67%	26.67%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£250,001 - £1,000,000	4	33.25	13.00	13	53.85%	53.85%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£1,000,001 and above	1	372.00	270.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			