

KEY PERFORMANCE OUTCOMES Q4 2016-17

Local Authority	Na h-Eileanan Siar			
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Breakdown into "days taken by verifier provided"		YES	Breakdown into "CCNP's fully achieved"	YES

SUMMARY OF KPO1, KPO2, KPO3, KPO6

CATEGORY (by building type and value of work)	KPO1			KPO2				KPO3 without CA			KPO3 with CA		KPO 6		
	Total number of BWs granted	Average time per BW (Working Days)	Average time "by verifier" per BW (Working Days)	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"	% of 1st reports within 20 days	% of 1st reports between 20 and 35 days	% of 1st reports between 35 days and 3 months	% of 1st reports within CA agreed target	% of 1st reports between CA agreed target and 3 months	Verification (staff only) costs	Verification fee income	% fee income against verification (staff) costs
DOM - MULTILOT	1	18.00	12.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - OTHER	10	17.20	10.40	9	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - EXTENSION	15	23.80	10.73	10	10.00%	10.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - ALTERATION	25	28.64	7.68	12	8.33%	8.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - RESIDENTIAL	5	96.60	7.60	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - ASSEMBLY	4	33.50	15.00	10	60.00%	60.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - COMMERCIAL	6	58.00	16.50	2	50.00%	50.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - INDUSTRIAL	0	0.00	0.00	2	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - STORAGE/AGR	2	44.00	8.00	2	50.00%	50.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOMESTIC - ALL	51	24.76	9.20	31	6.45%	6.45%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NON-DOMESTIC - ALL	17	61.94	12.53	16	50.00%	50.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
Total	68	34.06	10.03	47	21.28%	21.28%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	£80,493.00	£41,171.00	51.15%
0 - £10,000	31	14.87	5.81	9	22.22%	22.22%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£10,001 - £50,000	17	44.59	11.35	24	25.00%	25.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£50,001 - £250,000	16	32.88	14.94	12	16.67%	16.67%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£250,001 - £1,000,000	2	269.00	21.50	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£1,000,001 and above	2	16.50	13.50	0	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%			