



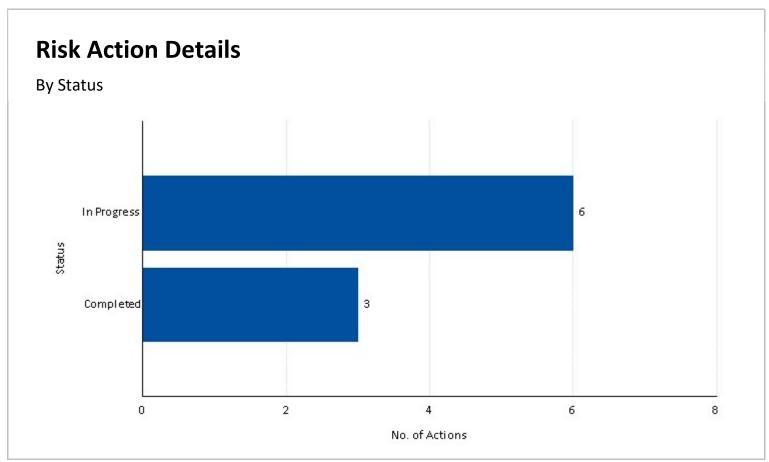
Action Summary Report

Comhairle nan Eilean Siar

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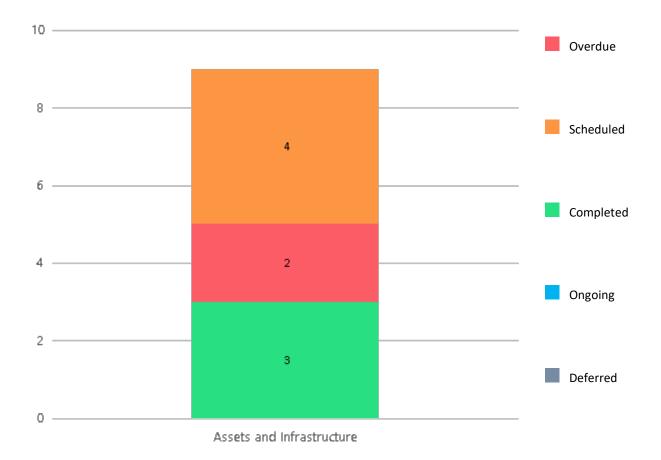
Print Date: 03 Apr, 2025





Action Summary by Directorate

CHIEF EXECUTIVE'S DEPARTMENT: Assets and Infrastructure



Action Summary



| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Overdue |
|--|---------------------|------------------------|--|----------------|------------------|-----------------|
| BT have compiled list of sites and numbers. IT can then identify services associated with analogue numbers and discuss potential impact with services. Separate risk assessments may have to be undertaken at service level. | Operational Risk | Malcolm Nicol | Start: 01 Apr, 2024 End: 31 Mar, 2025 | 30% | In Progress | 3 |

Progress Comments: 01/04/2025 - A little progress has been made, but is still proving challenging.

23/01/2025 - This process is complex and challenging, information about lines and their usage is not forthcoming, IT may have to conduct a full audit of every site to get the information needed.

| Linked Risks | | | |
|--|---|--------------------------------------|--|
| Risk Event | Risk Type Risk Owner | Next Revised Risk Rating Review Date | |
| AFRIT06 - Switch off of analogue by BT | Operational Risk Risk Action Malcolm Nicol | High - | |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Overdue |
|---------------------------------------|---------------------|------------------------|--|----------------|------------------|-----------------|
| Advance the Disaster Recovery Plan | Operational Risk | Malcolm Nicol | Start: 01 Apr, 2024 End: 31 Mar, 2025 | 60% | In Progress | 3 |

Progress Comments: 23/01/2025 - Working with Cyber fraud centre on the cyber incident response plan, DR and BC plans being worked on internally

| Linked Risks | | | | | |
|---|---------------------------------|---------------|-----------------|--------|------------------------|
| Risk Event | Risk Type | Risk Owner | Revised Risk Ra | ating | Next Review Date |
| AFRIT02 - Loss of access to computer systems due to a disaster situation. | Operational Risk Risk Action | Malcolm Nicol | Medium | Medium | - |

Action Summary



| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Until Due |
|--|---------------------|--------------------------------|--|----------------|------------------|------------------------|
| Carry out a review of resources required across service areas and restructure as necessary | Operational Risk | Calum Mackenzie | Start: 01 Apr, 2024 End: 30 Jun, 2025 | 20% | In Progress | 88 |
| Linked Risks | | | | | | |
| Risk Event | | Risk Type | Risk Owner | Revised F | Risk Rating | Next Review Date |
| AFRPI09 - Inadequate operational | resources | Operational Ris Risk Action | sk Calum Mackenzie | Medium | Medium | - |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Until Due | |
|---|---------------------|------------------------|--|----------------|------------------|-------------------|--|
| Secure haulage and disposal of 6000 tonnes of BMW to approved EfW plants. | Operational Risk | Colm Fraser | Start: 18 Feb, 2025 End: 31 Mar, 2026 | 30% | In Progress | 362 | |
| Progress Comments: Scoping exercise indicates ferry capacity and EfW capacity in Scotland. Beginning work on tendering for haulage and disposal. | | | | | | | |
| Linked Risks | | | | | | | |

| Risk Event | Risk Type | Risk Owner | Revised Risk Ra | ting | Next Review Date |
|--|---------------------------------|-------------|-----------------|--------|------------------------|
| MS008 - The ban on landfilling of Biodegradeable Municipal Waste (BMW) Disposal, post 1 January 2026 | Operational Risk Risk Action | Colm Fraser | Medium | Medium | - |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Until Due |
|---|---------------------|------------------------|--|----------------|------------------|-------------------|
| Look at options for supporting training for PCV drivers from other Services' staff. | Operational Risk | Colm Fraser | Start: 18 Mar, 2025 End: 31 Mar, 2026 | 10% | In Progress | 362 |

Progress Comments: The service relies heavily on external relief staff when they are available and overtime from current staff with no option to permanently recruit due to long term sick staff in allocated post's and little interest in short-term contracts.

| Risk Event | Risk Type | Risk Owner | Revised Risk Rating | Next Review Date |
|---|---------------------------------|-------------|---------------------|------------------------|
| MS009 - Shortage of Passenger Carrying Vehicles (PCV) drivers | Operational Risk Risk Action | Colm Fraser | Low | - |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | % Completed | Action Status | Days Until Due |
|--|---------------------|---------------------------------|--|----------------|------------------|------------------------|
| Request for capital spend to purchase a third layer of data back-up. | Operational Risk | | Start: 01 Apr, 2025 End: 31 Mar, 2026 | 10% | In Progress | 362 |
| Progress Comments: Bid for cap | oital expenditure h | nas been made | | | | |
| Linked Risks | | | | | | |
| Risk Event | | Risk Type | Risk Owner | Revised F | Risk Rating | Next Review Date |
| AFRIT01 - Loss of Data | | Operational Risk Risk Action | Malcolm Nicol | Low | Low | 16 Mar, 2025 |

Action Summary



COMPLETED

| Risk Action Title | Action Type | Responsible Officer | Timeframe | Completion date | |
|--|---------------------|---------------------------------|--|---------------------------------|------------------------|
| Reduce access to network from personal devices | Operational Risk | | Start: 01 Apr, 2024 End: 31 Mar, 2025 | 03 Apr, 2025 | |
| Progress Comments: 23/01/2025 work to further secure this access | | er 20 user with the ab | oility to access M365 | 5 from a personal device. There | is a piece of |
| Linked Risks | | | | | |
| Risk Event | | Risk Type | Risk Owner | Revised Risk Rating | Next Review Date |
| AFRIT01 - Loss of Data | | Operational Risk Risk Action | Malcolm Nicol | Low Low | 16 Mar, |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | Completion date |
|---|---------------------|------------------------|--|---|
| Rollout annual security awareness training to staff | Operational Risk | Malcolm Nicol | Start: 01 Apr, 2024 End: 31 Mar, 2025 | 03 Apr, 2025 |
| Progress Comments: 23/01/2025 out to all staff via learnpro | - Course curren | tly being reviewed | which will be complete | d soon, once complete course will be rolled |
| Linked Risks | | | | |

| Linked Risks | | | | | |
|------------------------|---------------------------------|---------------|----------------|-------|------------------------|
| Risk Event | Risk Type | Risk Owner | Revised Risk R | ating | Next Review Date |
| AFRIT01 - Loss of Data | Operational Risl Risk Action | Malcolm Nicol | Low | Low | 16 Mar, 2025 |

| Risk Action Title | Action Type | Responsible Officer | Timeframe | Completion date |
|--|---------------------|------------------------|--|--------------------|
| Look at options for supporting training for HGV drivers. | Operational Risk | Colm Fraser | Start: 01 Apr, 2024 End: 31 Mar, 2026 | 18 Mar, 2025 |

Progress Comments: Bus drivers are more critical than HGV drivers.

The backlog is reducing as local training has started up again post lockdown.

We are re-engaging with Apprenticeship Training to develop a means to stimulate driver training opportunities.

| Linked Risks | | | |
|----------------------------------|---------------------------------|---------------------|------------------------|
| Risk Event | Risk Type Risk Owner | Revised Risk Rating | Next Review Date |
| MS007 - Shortage of HGV drivers. | Operational Risk Risk Action | Low | a de |

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