

Comhairle nan Eilean Siar Internal Audit Progress 2023/24 Report to the Audit and Scrutiny Committee for the period 1 April 2023 to 17 January 2024

I Introduction

1.1 This report summarises the internal audit activity within Comhairle nan Eilean Siar for the period covering 1 April 2023 to 17 January 2024. The activity has been based on the approved Strategic Audit Plan for the three years to 31 March 2026 and the revised Operational Internal Audit Plan for 2023/24.

II Reports and work in progress in respect of 2022/23

2.1 There is one outstanding item relating to 2022/23 of the plan, this will likely be undertaken later in 2024.

III Reports and work in progress in respect of 2023/24

- 3.1 Work included in the approved annual plan for 2023/24 and which is currently in progress includes:
 - Economic & Community Development Services
 - Schools Catering TO
 - Care at Home Services
 - Community Learning and Development
- 3.2 There are currently no active investigations. However, ongoing work is being gathered of the effects and response to the recent cyber incident with a view to report to the Audit & Scrutiny committee in 2024/25.

IV Follow up reviews

4.1 An important part of the Internal Audit process is to follow up previous reports to confirm whether recommended actions have been implemented. In general, follow up reviews are undertaken approximately six to twelve months after the original study. There are no follow up reports for the consideration of the Audit and Scrutiny Committee at this meeting:

V Conclusion

- 5.1 We have concluded the third quarter of the financial year and the work on the Operational Plan has been very good. Due to the effects of the cyber incident in November 2023, work has slowed due to the constraints on our service as well as the immediate aftermath of the effects on other services. Work has primarily involved advisory services to departments and services as they look to find alternative working practices as an interim solution to the cyber incident. Internal Audit reviews will resume once sufficient normality has resumed.
- 5.2 The operational plan was previously amended to take cognisance of the vacancy in the first four months of the current year. Due to the effects of the cyber incident it is likely that the operational plan will likely be further amended once it is clear what work can still be undertaken. Any future reviews will consider the effects and response to the cyber incident as part of the terms of reference. At the date of this report 75% of reviews in the amended operational plan were either completed or in progress which is very positive given the current situation regarding the cyber incident.
- 5.3 We will keep the Comhairle's Audit and Scrutiny Committee Chair and Vice-Chair updated of any concerns or significant events if these are brought to our attention by Comhairle management or indeed identified by internal audit.

Internal Audit 17 January 2024

APPENDIX A

Summary of progress against planned internal audit work 2023/24

Review	Reference (where applicable)	Status
Core Finance and Systems Audits		
Borrowing, Loans, Credit Cards & Treasure	23/24-01	Not started
Accounts Payable & Purchasing	23/24-02	Not started
Probity and Regularity Audit		
Islands Deal – Comhairle Governance Arrangements	23/24-21A	Final Report issued 5 th January 2024
Islands Deal – Programme Activities	23/24-21B	Not started
HR Core Activities	23/24-03	Final Report issued 11 th January 2024
Management of Sickness Absence	23/24-04	Final Report issued 19 th June 2023
Corporate Training	23/24-05	Final Report issued 24 April 2023
Accredited Training	23/24-05	Final Report issued 13 th June 2023
Community Learning & Development	23/24-06	Fieldwork commenced – work halted due to effects of cyber incident
Social Work Information System – Eclipse	23/24-20	Not yet started
Construction Design & Management	23/24-16	Final Report issued 1 May 2023
Value for Money, Risk Management and Performance Audits		
Catering Trading Operation	23/24-19	Fieldwork commenced – work halted due to effects of cyber incident
Sports Centres – Slainte Mhath	23/24-07	Final report issued 21 st September 2023
Residential Care Services	23/24-08	Final Report issued 12 th July 2023
Care at Home	23/24-14	Terms of reference issued
Incident Reporting – SHE Assure system	23/24-09	Final Report issued 1 st November 2023
Economic & Community Development Services	23/24-15	Fieldwork commenced
Homelessness	23/24-10	Final Report issued 19 th September 2023

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Garage & Fleet Trading organisation	23/24-13	Final Report issued 3 October 2023
Lochmaddy Pier Improvement	23/24-17	Not yet started
Piers – Inspection, Repairs, maintenance and Fuel	23/24-12	Removed from plan
Winter Maintenance	23/24-18	Removed from plan
Barra & Vatersay Community Campus	23/24-11	Removed from plan
Summary of Progress against Planned Internal Audit Work 22/23.		
Internal Audit Reporting		
Internal Audit Annual Report and Assurance Statement.	22/23-22	Final report issued 18 May 2023
Digital Transformation	22/23-06	Not started