

LOCAL CODE OF CORPORATE GOVERNANCE ACTION PLAN 2025-26

Dimension	Action	Responsibility	Timescale	Comments
Dimension 2: service delivery arrangements	Deliver digital transformation project to support enhanced service delivery and cyber security.	Chief Executive	Ongoing	This action is underway to enhance the development work undertaken by services post cyber-attack and explore digital opportunities for the Comhairle.
Dimension 2: service delivery arrangements	Deliver performance transformation project and ensure customer service standards are maintained.	Chief Executive/All Chief Officers	Ongoing	Work is underway to explore refinements to performance reporting, service efficiencies through process improvements and effective capture of customer service standards.
Dimension 6 – engaging with local people and other stakeholders	Develop the LOIP alongside a performance management framework to deliver achievable shared outcomes.	Chief Executive/CPP	Ongoing	Work underway on an annual report for 2024/25 which will map progress on the current LOIP 2017-27. Request to OHCPP Board for a partnership approach to the development of the new LOIP.