



COMMUNITY SAFETY BOARD

12 JUNE 2024

CONSUMER AND ENVIRONMENTAL SERVICES SERVICE PLAN 2024/25

Report by Depute Chief Executive

PURPOSE

- 1.1 The purpose of the Report is to seek approval for the Consumer and Environmental Services Service Plan for 2024/25.

EXECUTIVE SUMMARY

- 2.1 The Comhairle is required to develop certain Service Plans to satisfy external agreements such as the Framework Agreement on Local Authority Food Law Enforcement, the National Performance Framework for Trading Standards Services and the framework agreement in place that relates to Animal Health and Welfare. The Framework Agreements require that these plans be submitted to the relevant member forum for approval to ensure local transparency and accountability. This includes any reviews.
- 2.2 A combined Consumer and Environmental Services Service Plan for 2024/2025, incorporating all Services has been prepared, which includes the Services not covered by external agreements. The Plan is detailed in Appendix 1 to the Report.

RECOMMENDATIONS

- 3.1 **It is recommended that the Comhairle agrees to approve the Consumer and Environmental Services Service Plan for 2024/25.**

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Appendix:	1. Consumer and Environmental Services Service Plan 2024/25	
Background Papers:	None	

IMPLICATIONS

- 4.1 The following implications are applicable in terms of the Report.

Resource Implications	Implications/None
Financial	None
Legal	None
Staffing	None
Assets and Property	None
Strategic Implications	Implications/None
Risk	None
Equalities	None
Corporate Strategy	The Service Plan links into the Department Business Plan
Environmental Impact	None
Consultation	None

BACKGROUND

- 5.1 The Comhairle is required to develop certain Service Plans to satisfy the following external agreements
- the Framework Agreement on Local Authority Food Law Enforcement
 - the National Performance Framework for Trading Standards Services
 - the Framework agreement for Animal Health and Welfare.
 - Section 18 of the Health and Safety at Work etc Act 1974
- 5.2 The Service is responsible for enforcing and advising on a large range of subjects not detailed in the above frameworks. These have been included in the Environmental Health and Licensing Section of the Plan. The service plan details the arrangements and the Service priorities for 2024-2025. The main points that are significant and worthy of noting are detailed below.

PRIORITIES

- 5.3 Priorities and issues for the service include:

Area	Priority/Issue
Food Safety	<ul style="list-style-type: none">• Getting a functional Management Information System and document management system working.• Continue to provide food Export Health Certificates• Implement changes required for the inspection and monitoring of Approved Premises
Health & Safety	<ul style="list-style-type: none">• Carry out the intervention programme for high risk premises identified in line with national priorities set out by the HSE in the National Code.• Continue to investigate and act on reported accidents and incidents.
Animal Health & Welfare	<ul style="list-style-type: none">• Carrying out intervention targets as detailed in the Plan, including primary production inspections.
Trading Standards	<ul style="list-style-type: none">• Continue targeting rogue doorstep callers.• Increasing interaction with local producers.
Environmental Health	<ul style="list-style-type: none">• Complete the annual air quality report.• Ensure that all Regulated private water supplies are sampled annually and have risk assessments in place
Licensing	<ul style="list-style-type: none">• Getting a functional Management Information System and document management system working.• Have all the required public registers available on the Comhairle website.