

KEY PERFORMANCE OUTCOMES 2017-18 Q2

Summary of KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	64	42.03	86.44%	13.56%	0.00%	0.00%	84.38%	3.12%	0.00%	12.50%	24	12.50%
NON-DOMESTIC	16	54.81	60.00%	30.00%	10.00%	0.00%	81.82%	18.18%	0.00%	0.00%	9	22.22%
Total	80	44.59	79.75%	17.72%	2.53%	0.00%	83.72%	6.98%	0.00%	9.30%	33	15.15%
0 - £10,000	28	16.07	90.00%	10.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	6	16.67%
£10,001 - £50,000	22	48.36	73.68%	21.05%	5.26%	0.00%	76.92%	7.69%	0.00%	15.38%	11	27.27%
£50,001 - £250,000	21	69.86	79.17%	20.83%	0.00%	0.00%	77.78%	11.11%	0.00%	11.11%	14	7.14%
£250,001 - £1,000,000	7	76.14	60.00%	20.00%	20.00%	0.00%	100.00%	0.00%	0.00%	0.00%	1	0.00%
£1,000,000 and above	2	26.50	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	1	0.00%