

KEY PERFORMANCE OUTCOMES 2017-18 Q3

Summary of KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	52	74.96	88.06%	7.46%	1.49%	2.99%	82.14%	7.14%	0.00%	10.71%	24	33.33%
NON-DOMESTIC	15	35.67	90.91%	9.09%	0.00%	0.00%	85.71%	14.29%	0.00%	0.00%	11	0.00%
Total	67	66.16	88.76%	7.87%	1.12%	2.25%	82.86%	8.57%	0.00%	8.57%	35	22.86%
0 - £10,000	28	30.61	100.00%	0.00%	0.00%	0.00%	85.71%	14.29%	0.00%	0.00%	8	37.50%
£10,001 - £50,000	11	38.45	88.24%	5.88%	5.88%	0.00%	71.43%	0.00%	0.00%	28.57%	12	16.67%
£50,001 - £250,000	22	105.18	90.62%	6.25%	0.00%	3.12%	82.35%	11.76%	0.00%	5.88%	10	30.00%
£250,001 - £1,000,000	5	164.00	62.50%	25.00%	0.00%	12.50%	100.00%	0.00%	0.00%	0.00%	4	0.00%
£1,000,000 and above	1	19.00	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	1	0.00%