

KEY PERFORMANCE OUTCOMES 2017-18 Q4

Summary of KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	58	53.45	96.67%	3.33%	0.00%	0.00%	97.50%	2.50%	0.00%	0.00%	28	21.43%
NON-DOMESTIC	18	98.50	95.45%	4.55%	0.00%	0.00%	80.00%	0.00%	6.67%	13.33%	3	0.00%
Total	76	64.12	96.34%	3.66%	0.00%	0.00%	92.73%	1.82%	1.82%	3.64%	31	19.35%
0 - £10,000	28	47.11	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	5	20.00%
£10,001 - £50,000	18	99.22	100.00%	0.00%	0.00%	0.00%	93.75%	0.00%	0.00%	6.25%	13	23.08%
£50,001 - £250,000	23	50.57	93.75%	6.25%	0.00%	0.00%	85.71%	4.76%	4.76%	4.76%	10	10.00%
£250,001 - £1,000,000	7	86.43	80.00%	20.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	3	33.33%
£1,000,000 and above	0	0.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00%