

KEY PERFORMANCE OUTCOMES 2018-19 Q1

SUMMARY OF KPO1 & KPO2

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	59	67.20	95.38%	4.62%	0.00%	0.00%	97.87%	2.13%	0.00%	0.00%	25	48.00%
NON-DOMESTIC	30	85.50	100.00%	0.00%	0.00%	0.00%	94.74%	0.00%	0.00%	5.26%	6	66.67%
Total	89	73.37	96.74%	3.26%	0.00%	0.00%	96.97%	1.52%	0.00%	1.52%	31	51.61%
0 - £10,000	23	42.43	100.00%	0.00%	0.00%	0.00%	87.50%	0.00%	0.00%	12.50%	7	57.14%
£10,001 - £50,000	22	89.68	92.86%	7.14%	0.00%	0.00%	94.44%	5.56%	0.00%	0.00%	13	53.85%
£50,001 - £250,000	35	90.09	96.88%	3.12%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	11	45.45%
£250,001 - £1,000,000	9	47.56	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0	0.00%
£1,000,001 and above	0	0.00	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0	0.00%