

KEY PERFORMANCE OUTCOMES 2018-19 Q4

SUMMARY OF KPOs

CATEGORY (by building type and value of work)	KPO1										KPO2	
	Number of BWs and amendments issued (all)	Average number of days from receipt of a valid application to granting a BW or amendment	% of first reports issued within 15 days	% of first reports issued in more than 15 days and within 20 days	% of first reports issued in more than 20 days and within 35 days	% of first reports issued in more than 35 days	% of BWs and amendments issued within 6 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 6 and within 10 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 10 and within 15 days from receipt of all satisfactory information	% of BWs and amendments issued in more than 15 days from receipt of all satisfactory information	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates
DOMESTIC	59	61.54	90.48%	6.35%	3.17%	0.00%	84.62%	10.26%	0.00%	5.13%	52	3.85%
NON-DOMESTIC	17	43.88	90.00%	10.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	8	12.50%
Total	76	57.59	90.36%	7.23%	2.41%	0.00%	87.76%	8.16%	0.00%	4.08%	60	5.00%
0 - £10,000	29	30.24	96.67%	3.33%	0.00%	0.00%	90.91%	0.00%	0.00%	9.09%	5	20.00%
£10,001 - £50,000	18	42.67	90.00%	10.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	4	0.00%
£50,001 - £250,000	24	87.92	88.46%	7.69%	3.85%	0.00%	82.61%	13.04%	0.00%	4.35%	17	11.76%
£250,001 - £1,000,000	5	124.40	60.00%	20.00%	20.00%	0.00%	80.00%	20.00%	0.00%	0.00%	2	0.00%
£1,000,001 and above	0	0.00	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	32	0.00%