

**KEY PERFORMANCE OUTCOMES Q1 2015-16**

<b>Local Authority</b>	Comhairle nan Eilean Siar		
<b>Contact details</b>	John Gillies, e-mail: jagillies@cne-siar.gov.uk, tel. 01851822692		
	<b>Breakdown into "days taken by verifier provided"</b>	NO	<b>Breakdown into "CCNP's fully achieved"</b>
			NO

**SUMMARY OF KPO1, KPO2, KPO3, KPO6**

CATEGORY (by building type and value of work)	KPO1			KPO2				KPO3 without CA			KPO3 with CA		KPO 6		
	Total number of BWs granted	Average time per BW (Working Days)	Average time "by verifier" per BW (Working Days)	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"	% of 1st reports within 20 days	% of 1st reports between 20 and 35 days	% of 1st reports between 35 days and 3 months	% of 1st reports within CA agreed target	% of 1st reports between CA agreed target and 3 months	Verification (staff only) costs	Verification fee income	% fee income against verification (staff) costs
DOM - MULTILOT	1	1.00	0.00	33	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - OTHER	16	43.94	0.00	6	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - EXTENSION	27	35.78	0.00	1	0.00%	0.00%	0.00%	95.45%	4.55%	0.00%	0.00%	0.00%			
DOM - ALTERATION	39	18.54	0.00	17	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - RESIDENTIAL	5	30.20	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - ASSEMBLY	8	55.00	0.00	3	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - COMMERCIAL	7	22.71	0.00	2	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - INDUSTRIAL	1	77.00	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - STORAGE/AGR	2	29.00	0.00	0	0.00%	0.00%	0.00%	50.00%	50.00%	0.00%	0.00%	0.00%			
DOMESTIC - ALL	83	28.83	0.00	57	0.00%	0.00%	0.00%	98.57%	1.43%	0.00%	0.00%	0.00%			
NON-DOMESTIC - ALL	23	38.48	0.00	5	0.00%	0.00%	0.00%	95.83%	4.17%	0.00%	0.00%	0.00%			
<b>Total</b>	<b>106</b>	<b>30.92</b>	<b>0.00</b>	<b>62</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>97.87%</b>	<b>2.13%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>0.00%</b>	<b>£73,661.00</b>	<b>£60,010.00</b>	<b>81.47%</b>
0 - £10,000	47	14.96	0.00	9	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£10,001 - £50,000	26	37.92	0.00	12	0.00%	0.00%	0.00%	90.91%	9.09%	0.00%	0.00%	0.00%			
£50,001 - £250,000	28	40.61	0.00	9	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£250,001 - £1,000,000	3	75.33	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£1,000,001 and above	2	113.00	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			