

KEY PERFORMANCE OUTCOMES Q3 2016-17

Local Authority	Na h-Eileanan Siar		
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Breakdown into "days taken by verifier provided"		YES	Breakdown into "CCNP's fully achieved" YES

SUMMARY OF KPO1, KPO2, KPO3, KPO6

CATEGORY (by building type and value of work)	KPO1			KPO2				KPO3 without CA			KPO3 with CA		KPO 6		
	Total number of BWs granted	Average time per BW (Working Days)	Average time "by verifier" per BW (Working Days)	Number of CCNPs for "accepted" completion certificates	% of CCNPs fully achieved for "accepted" completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"	% of 1st reports within 20 days	% of 1st reports between 20 and 35 days	% of 1st reports between 35 days and 3 months	% of 1st reports within CA agreed target	% of 1st reports between CA agreed target and 3 months	Verification (staff only) costs	Verification fee income	% fee income against verification (staff) costs
DOM - MULTILOT	2	1.00	1.00	14	57.14%	57.14%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - OTHER	21	45.90	11.14	8	25.00%	25.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - EXTENSION	10	29.50	13.60	7	14.29%	14.29%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOM - ALTERATION	17	70.53	8.06	12	25.00%	25.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - RESIDENTIAL	8	63.00	39.38	1	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - ASSEMBLY	4	78.25	21.25	5	20.00%	20.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - COMMERCIAL	4	24.75	14.25	3	33.33%	33.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - INDUSTRIAL	0	0.00	0.00	0	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
NDOM - STORAGE/AGR	0	0.00	0.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
DOMESTIC - ALL	50	49.20	10.18	41	34.15%	34.15%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
NON-DOMESTIC - ALL	16	57.25	28.56	9	22.22%	22.22%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
Total	66	51.15	14.64	50	32.00%	32.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	£83,206.00	£59,968.00	72.07%
0 - £10,000	27	50.74	8.67	13	15.38%	15.38%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£10,001 - £50,000	15	41.93	9.80	9	33.33%	33.33%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£50,001 - £250,000	19	45.89	13.84	15	26.67%	26.67%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£250,001 - £1,000,000	4	33.25	13.00	13	53.85%	53.85%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%			
£1,000,001 and above	1	372.00	270.00	0	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			