



CHILD PROTECTION COMMITTEE CHILD PROTECTION AWARENESS TRAINING 2013 REPORT (January 2013 – December 2013)

Training Overview

- The Child Protection Committee agreed that there was a need to continue the delivery of multi agency Level 1 and 2 awareness raising training throughout the Western Isles. A brief outline of what each session would cover with dates for the training events were sent to the CPC and agencies and individuals within the Public, Private and Voluntary sectors. (Please see below for flyers).

Western Isles Child Protection Committee

Child Protection Training 2013 - Basic Awareness Training - Level 1

Places Available to Book Now

This training level is designed for all front line staff in the public, private and voluntary sectors across the Western Isles. It includes those working in Education and Children's Services, Housing, Social and Community Services, Health, Police, Voluntary Organisations and everyone else who has a direct, indirect or occasional working contact with children, young people and families.

This training provides a broad outline of national and local child protection policies, procedures and guidance and helps with understanding signs and symptoms of abuse and neglect. Due to the considerable benefits of multi agency audiences and the popularity of these courses a maximum of 4 places will be allotted to each agency.

This training will be 3 hours in duration. (Tea and coffees will be provided.)

Date	Time	Venue
Tuesday 05 February 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Thursday 21 February 2013	4.30pm - 9.30pm	Coastguard Centre - Stromness
Tuesday 05 March 2013	9.30am - 12.30pm	The Dark Island Hotel - Uist
Thursday 21 March 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Thursday 18 April 2013	9.30am - 12.30pm	The Dark Island Hotel - Uist
Tuesday 07 May 2013	4.30pm - 9.30pm	Coastguard Centre - Stromness
Tuesday 04 June 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Tuesday 10 September 2013	9.30am - 12.30pm	Dark Island Hotel - Uist
Thursday 19 September 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Thursday 15 October 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Thursday 15 October 2013	9.30am - 12.30pm	Dark Island Hotel - Uist
Tuesday 10 November 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Tuesday 5 November 2013	9.30am - 12.30pm	Coastguard Centre - Stromness
Thursday 21 November 2013	4.30pm - 9.30pm	Coastguard Centre - Stromness

Booking Information

If you are interested in booking your place on this event, please contact:
Suzanne Ferguson
Casual Assistant, Child Protection.
Tel: 01851 832764

Western Isles Child Protection Committee

Child Protection Training 2013 - Advanced Training - Level 2

Places Available to Book Now

This training level is designed for front line staff in the public, private and voluntary sectors across the Western Isles, who have a remit within their service or organisation for supporting vulnerable children, directly or indirectly including through their supervision of staff. It includes those working in Education and Children's Services, Housing, Social and Community Services, Health, Police, Voluntary Organisations and everyone else who has a direct, indirect or occasional working contact with children, young people and families.

This training is more specialist in nature and includes both preventative and investigative aspects of child abuse and neglect. This will include key individuals from agencies explaining their roles and responsibilities in child protection investigations from the moment of the concern being raised to appropriate child protection measures being set in place. Due to the considerable benefits of multi agency audiences and the popularity of these courses a maximum of 4 places will be allotted to each agency.

This will be a full day's training. (Tea and coffees will be provided.)

Date	Time	Venue
Tuesday 14 February 2013	9.30am - 4.30pm	Dark Island Hotel - Uist
Thursday 26 February 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Thursday 14 March 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Tuesday 26 March 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Thursday 23 April 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Thursday 16 May 2013	9.30am - 4.30pm	Dark Island Hotel - Uist
Thursday 12 September 2013	9.30am - 4.30pm	Dark Island Hotel - Uist
Tuesday 17 September 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Thursday 3 October 2013	9.30am - 4.30pm	Coastguard Centre - Stromness
Tuesday 9 October 2013	9.30am - 4.30pm	Dark Island Hotel - Uist
Tuesday 19 November 2013	9.30am - 4.30pm	Dark Island Hotel - Uist
Tuesday 19 November 2013	9.30am - 4.30pm	Coastguard Centre - Stromness

Booking Information

If you are interested in booking your place on this event, please contact:
Suzanne Ferguson
Casual Assistant, Child Protection.
Tel: 01851 832764
Email: suzanne.ferguson@isra-iss.gov.uk

The training has been well attended and received by individuals with the number of attendees being:

Child Protection Level 1 Basic Awareness Training – 174

Child Protection Level 2 Awareness Training – 136

Child Protection Training Uist and Barra - 94

Child Protection Training Lewis and Harris - 216

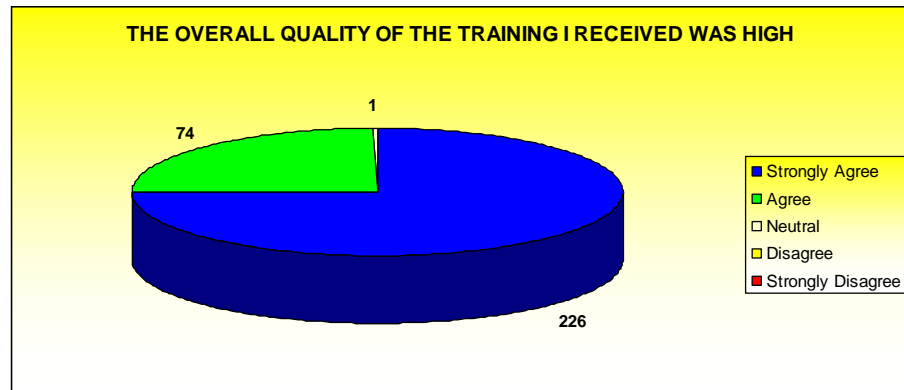
Total Attendees at Child Protection training sessions – 310

Evaluation Sheets

- Evaluation Sheets Combined

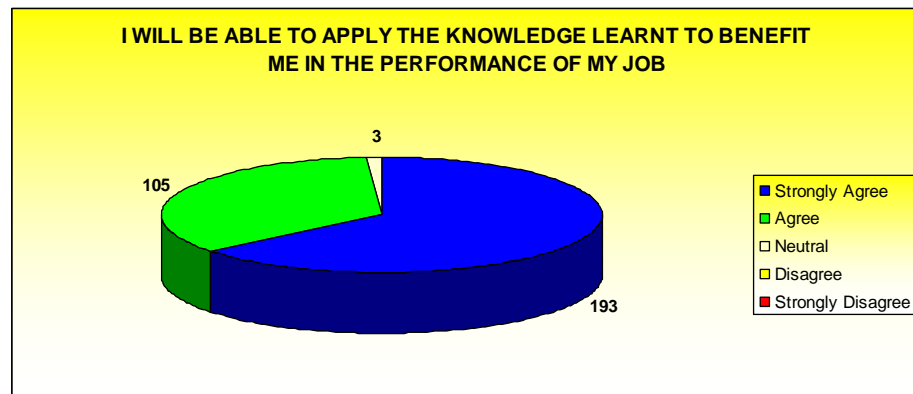
Participants were asked to complete evaluation sheets based on their experience of the training. Completed evaluation sheets were received from 97% of participants with the following findings:

The Overall Quality of the Training I Received was High



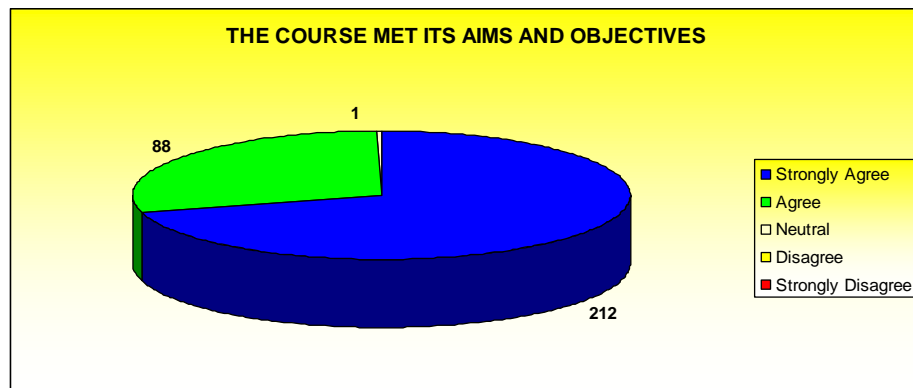
The above graph indicates participant's feedback in relation to the overall quality of the training. 99% of participants who completed an evaluation sheet strongly agreed/ agreed that the overall quality of the training they received was high.

I Will be able to Apply the Knowledge Learnt to Benefit me in the Performance of my Job.



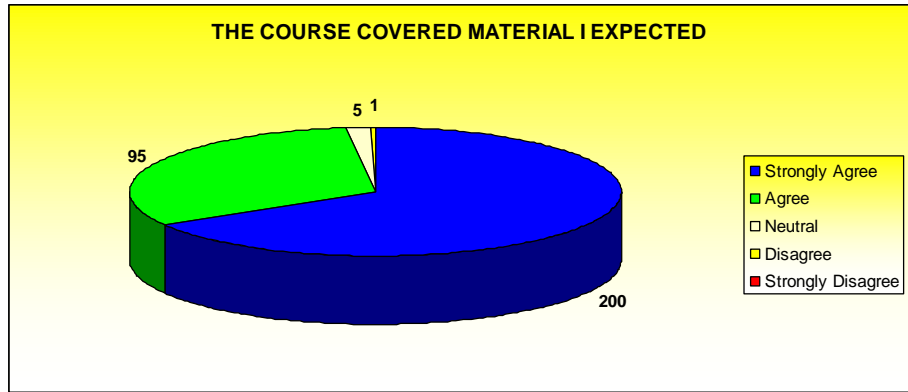
The above graph indicates participant's feedback in relation to applying the knowledge learnt through the training to help benefit them in the performance of their job. 99% of participants who completed an evaluation sheet strongly agreed/ agreed that they would be able to apply the knowledge learnt through the training to benefit them in the performance of their job.

The Course Met It's Aims and Objectives



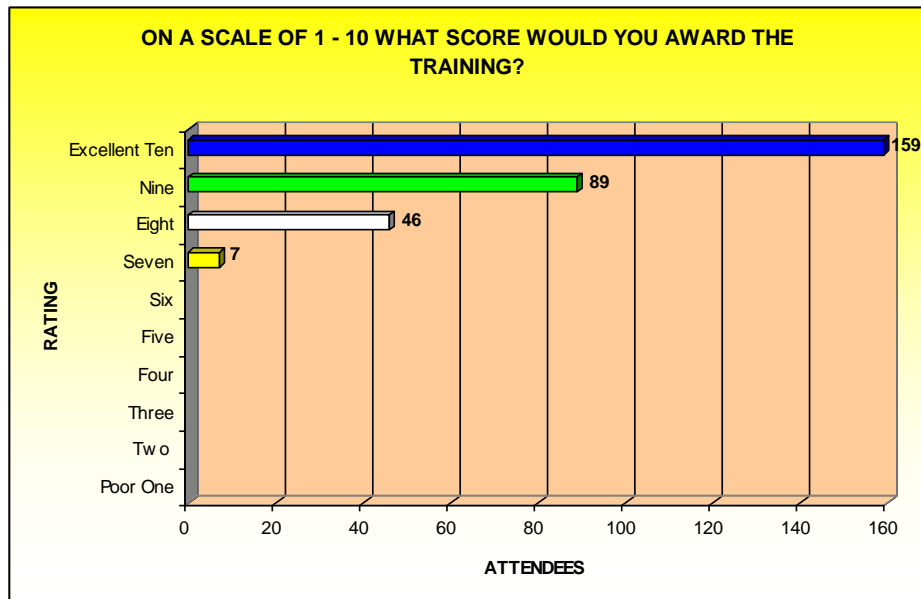
The above graph indicates participant's feedback in relation to the course meeting its aims and objectives they expected. 99% of participants who completed an evaluation sheet strongly agreed/ agreed that the course met its aims and objectives.

The Course Covered Material I Expected



The above graph indicates participant's feedback in relation to the course covering material they expected. 98% of participants who completed an evaluation sheet strongly agreed/agreed that the course covered material they expected.

On a Scale of 1 – 10, What Rating Would You Award the Training?



Participants were asked to give the training a rating from 1 – 10, with 1 being poor and 10 being excellent. The above graph indicates the ratings awarded by participants who completed the evaluation sheets. 97% of participants awarded the training a rating of 8 or higher. No participants rated the training 6 or below.

Selection of Comments from Training

3 Selection of Comments from Training Feedback

Participants were asked to comment on what the most useful aspect of the training had been and if they had any further comments to make in relation to the training.

Selection of Comments from 05 February 2013 – Level 1

- Makes you aware of the importance of looking at the whole picture.
- I found the multi agency attendance to be very interesting.
- Everything – as this is my first time at this type of training.

Selection of Comments from 14 February 2013 – Level 2

- All of it, especially the group exercise and video clips.
- Group discussions on various scenarios and learning the role that each agency has and how it all comes together.

<p>Selection of Comments from 21 February 2013 – Level 1</p>	<ul style="list-style-type: none"> • The structure of the course was well thought out and interesting. • Learning new things. • Being made aware of actual cases. Being forced to think more about certain situations that I may encounter and how there may be a variety of reasons.
<p>Selection of Comments from 26 February 2013 – Level 2</p>	<ul style="list-style-type: none"> • Excellent course, gained knowledge of very difficult scenarios. The videos were very interesting and discussions that followed. • Good refresher as well as seeing how procedures work here.
<p>Selection of Comments from 05 March 2013 – Level 1</p>	<ul style="list-style-type: none"> • It was well presented and refreshing. • Enjoyable and informative, useful to me for local and national approach in Scotland. • Stages and severity of abuse and contact info for reporting.
<p>Selection of Comments from 14 March 2013 – Level 2</p>	<ul style="list-style-type: none"> • Video presentations and group work, the different perspectives of the various people present, trainers own knowledge and input. • Enjoyable course. • Input from all the participants, trainer and speakers.
<p>Selection of Comments from 21 March 2013 – Level 1</p>	<ul style="list-style-type: none"> • Information on social network sites, how to respond to child disclosures, whom to report it to. • How to approach a child with regard to staying calm, not showing emotions etc.
<p>Selection of Comments from 26 March 2013 – Level 2</p>	<ul style="list-style-type: none"> • The group work and discussion, the DVD's helped make what we were talking about clearer. • Awareness of multi agency involvement in child protection. • The interagency discussion, interaction explanation of roles and experiences.
<p>Selection of Comments from 18 April 2013 – Level 1</p>	<ul style="list-style-type: none"> • The use of PowerPoint videos presentations, also the videos about internet bullying was thought provoking. • Knowing how the reporting procedure works and also who to contact. Keeping bits of information noted.
<p>Selection of Comments from 24 April 2013 – Level 2</p>	<ul style="list-style-type: none"> • Video clips, multi disciplinary group work, meeting other staff members – feeding from their experiences. • The video presentations were very good as they cemented the message given in the oral deliveries.
<p>Selection of Comments from 16 May 2013 – Level 2</p>	<ul style="list-style-type: none"> • Learning about local referral pathways and who to go to with concerns • Information in relation to GIRFEC and talks from various departments giving different perspectives.
<p>Selection of Comments from 04 June 2013 – Level 1</p>	<ul style="list-style-type: none"> • Excellent discussion and vital events spoken about. • Facilitator had a really good understanding of pace and listened and explained things really well. I found this useful as all comments were explained. • Very informative and easy to understand.
<p>Selection of Comments from 09 September 2013 – Level 2</p>	<ul style="list-style-type: none"> • To give us the confidence to use your own judgement using knowledge we have gained in child protection. • Lots of good/ relevant handouts. • Raised awareness and confidence to report any concerns in future.
<p>Selection of Comments from 12 September 2013 – Level 2</p>	<ul style="list-style-type: none"> • A very informative CPD experience delivered very well. • To know all the different agencies roles. • To understand who to share concerns with.
<p>Selection of Comments from 17 September 2013 – Level 2</p>	<ul style="list-style-type: none"> • Multi agency – sharing views, opinions, getting answers. • Mix of different agencies on course enabling insight with other roles in child protection. • Child Protection from prospective of other agencies.

<p>Selection of Comments from 19 September 2013 – Level 1</p>	<ul style="list-style-type: none"> • Case scenarios and questionnaire interesting as makes you think outside your experiences. • I found the case studies very interesting and useful. • Good training covering the principles.
<p>Selection of Comments from 01 October 2013 – Level 2</p>	<ul style="list-style-type: none"> • Course was appropriate with up to date information and categories of harm. • Being made aware that everyone has a job to do and not to leave things in the hope that someone else will deal with it.
<p>Selection of Comments from 03 October 2013 – Level 2</p>	<ul style="list-style-type: none"> • Good to hear different agencies talking about what they do exactly – knowing where to go first line. Discussions following videos were excellent and most useful. • Interactive activity and discussions, presentations – great having slides to jot down notes.
<p>Selection of Comments from 08 October 2013 – Level 2</p>	<ul style="list-style-type: none"> • It increased my awareness about child safety and made me think of situations I hadn't thought about before. I learnt what procedures to take and who to contact. • The group work was useful especially with there being people from different groups and with different experiences.
<p>Selection of Comments from 15 October 2013 – Level 1</p>	<ul style="list-style-type: none"> • Insightful points raised in the power point slides. Personal experience helped understanding. • Videos were good – some would be useful in a school setting.
<p>Selection of Comments from 17 October 2013 - Level 1</p>	<ul style="list-style-type: none"> • Raised my awareness of child protection issues, made me think about things very differently and opened my eyes to different situations, very informative. • Excellent refresher, reminded me to be vigilant and have confidence in passing on/ reporting any concerns.
<p>Selection of Comments from 22 October 2013 – Level 1</p>	<ul style="list-style-type: none"> • Video clips enhanced this course – relaxed atmosphere and intensity of delivery. • Gained knowledge of how procedure works, Signs and different types of abuse. • The delivery style was very positive and appropriate for such a difficult topic. • The direction towards useful information.
<p>Selection of Comments from 23 October 2013 – Level 1</p>	<ul style="list-style-type: none"> • How to listen and react if a child comes to you with a problem. • Looking at scenarios and discussing possible actions and outcomes. • Feel much more confident to deal with issues.
<p>Selection of Comments from 19 November 2013 – Level 2</p>	<ul style="list-style-type: none"> • Good input from Social Work, insightful discussion with group and well facilitated. • I found the whole content of the course very useful. • Greater understanding of the signs to look out for process to follow should you have a child protection concern.
<p>Selection of Comments from 21 November 2013 – Level 1</p>	<ul style="list-style-type: none"> • I feel I have gained knowledge in all aspects and can go through work with confidence, knowing protocols etc. • Trainer was excellent and encouraging of all opinions. • It was informative and the video clips backed up what was being said. All questions were well answered.
<p>Selection of Comments from 26 November 2013 – Level 2</p>	<ul style="list-style-type: none"> • Using the videos to highlight different issues. • Very informative, valuable information given. • It was excellent to sharpen my focus on my potential role in child protection issues.
<p>Selection of Comments from 12 December 2013 – Level 2</p>	<ul style="list-style-type: none"> • Very good training, best child protection training I have ever done. • The course has been extremely beneficial in providing me with greater understanding of different agencies. • Scenarios and discussion in multi-agency setting.

Key themes 4 Key Themes

A number of common themes are evident through the feedback received from the evaluation sheets. Themes arising from the evaluation are:

- Participants found the training useful and informative.
- Participants found the visual aids/ video clips very useful.
- Participants found the multi agency group work stimulating and thought provoking.

Communication and Training Sub Group 5

A key function of the CPC is to raise awareness of the CPC in the community and to improve understanding of child protection work. With this in mind, the CPC recognised the need for a specific focus on communication. As a result, a Communication and Training sub-group (CAT Group) was formed due to the overlap between awareness raising training and awareness raising/communication. The subgroup, Chaired by the Child Protection Co-ordinator and Development Officer includes representatives from Education, Police Scotland and Health.

The Communication and Training Sub Group meets quarterly and reports back to the CPC. The group has authorisation to order awareness raising and training materials when required and is responsible for ensuring that training dates are appropriately advertised by the CPC and through Service websites, bulletin's etc.

Child Protection Training Moving Forward 6


Child Protection Training Dates 2014

Proposed dates for Child Protection Training 2014 were approved at the Communication and Training sub group and circulated to CPC members for dissemination. CPC members are responsible for ensuring that these dates are circulated to relevant staff within their own organisations and that staff attend the training.

In 2014, child protection training will be delivered under the categories General (formally level 1) and Specific (formally level 2). This is to reflect the changes made nationally by the Scottish Government. Training material will continue to evolve on a regular basis to reflect the changing landscape of child protection issues.

Following discussions between members of the Child Protection Committee and the Adult Protection Committee, it was agreed that there is a large degree of overlap between child protection and adult protection training. It is proposed that a basic public protection training will replace the general workforce training and this will be in place by August 2014. It is felt that this measure will help maintain/ increase attendance levels at training events and will have less of an impact on participant's working day i.e. less training events to attend.

Child protection training dates for 2014 are:



Western Isles Child Protection Committee


Child Protection Training 2014: Basic Awareness Training
General Workforce Training (formally known as Level 1)
Places Available to Book Now

This training level is designed for all front line staff in the public, private and voluntary sectors across the Western Isles. It includes those working in Education and Children's Services, Housing, Social and Community Services, Health, Police, Voluntary Organisations and everyone else who has a direct, indirect or occasional working contact with children, young people and families.

This training provides a broad outline of national and local child protection policies, procedures and guidance and helps with understanding signs and symptoms of abuse and neglect. Due to the considerable benefits of multi agency audiences and the popularity of these courses a maximum of 4 places will be allotted to each agency.

Date	Time	Venue
Tuesday 04 February 2014	9.30am - 12.30pm	CR3, Council Offices, Stornoway
Thursday 20 February 2014	9.30am - 12.30pm	Dark Island Hotel, Uist
Tuesday 04 March 2014	9.30am - 12.30pm	CR3, Council Offices, Stornoway
Thursday 20 March 2014	6.30pm - 9.30pm	Venue TBC - Barra
Thursday 17 April 2014	9.30am - 12.30pm	CR3, Council Offices, Stornoway
Tuesday 03 June 2014	9.30am - 12.30pm	Coastguard Centre, Stornoway
Thursday 05 June 2014	9.30am - 12.30pm	Dark Island Hotel, Uist

Booking Information
If you are interested in booking your place on this event, please contact:
Steven Ferguson
Clerical Assistant, Child Protection
Tel: 01851 822737
Email: steven.ferguson@cne-wiar.gov.uk



Western Isles Child Protection Committee

Child Protection Training 2014: Awareness Training
Specific Workforce Training (formally known as Level 2)
Places Available to Book Now

This training level is designed for front line staff in the public, private and voluntary sectors across the Western Isles, who have a remit within their service or organisation for supporting vulnerable children, directly or indirectly including through their supervision of staff. It includes those working in Education and Children's Services, Housing, Social and Community Services, Health, Police, Voluntary Organisations and everyone else who has a direct, indirect or occasional working contact with children, young people and families.

This training is more specialist in nature and includes both preventative and investigative aspects of child abuse and neglect. This will include key individuals from agencies explaining their roles and responsibilities in child protection investigations from the moment of the concern being raised to appropriate child protection measures being set in place. Due to the considerable benefits of multi agency audiences and the popularity of these courses a maximum of 4 places will be allotted to each agency.

Date	Time	Venue
Thursday 6 February 2014	09.30am - 4.30pm	Fire Station, Stornoway
Tuesday 25 February 2014	09.30am - 4.30pm	Dark Island Hotel, Uist
Thursday 13 March 2014	09.30am - 4.30pm	CR3, Council Offices, Stornoway
Tuesday 25 March 2014	09.30am - 4.30pm	Fire Station, Stornoway
Thursday 22 April 2014	09.30am - 4.30pm	Dark Island Hotel, Uist
Thursday 15 May 2014	09.30am - 4.30pm	Fire Station, Stornoway
Thursday 10 June 2014	09.30am - 4.30pm	Coastguard Centre, Stornoway
Thursday 11 September 2014	09.30am - 4.30pm	Dark Island Hotel, Uist
Tuesday 16 September 2014	09.30am - 4.30pm	Coastguard Centre, Stornoway
Thursday 02 October 2014	09.30am - 4.30pm	Dark Island Hotel, Uist
Tuesday 7 October 2014	09.30am - 4.30pm	Coastguard Centre, Stornoway
Thursday 04 November 2014	09.30am - 4.30pm	Coastguard Centre, Stornoway

Booking Information
If you are interested in booking your place on this event, please contact:
Steven Ferguson
Clerical Assistant, Child Protection
Tel: 01851 822737
Email: steven.ferguson@cne-wiar.gov.uk

Conclusion

In total 27 child protection training events were held in the Western Isles in 2013. Seventeen of these took place in Lewis and ten took place in Uist. Thirteen events were held at level 1 and fourteen were at level 2.

Content

The content of the courses appears to be well received and the quality has been enhanced during the year as representatives from the various disciplines (the Police, Social Work Health, Education and the Voluntary Sector) have delivered presentations to those attending on their particular role and remit. This brings a sense of realism to this particular element of the training. It also gives attendees an opportunity to become familiar and forge relationships with key members of staff. This was identified through feedback from evaluation sheets.

Venues

The venues identified for the training events are suitable for the purpose and the current arrangements regarding the provision of teas and coffees should, ideally, be continued. This gesture is valuable as attendees feel valued and cared for. A contented and receptive audience at the commencement of training is a sound base from which to build rapport and create an interactive and lively training atmosphere. Consequently, staff are more likely to contribute and thereby enrich their own training experience. Stornoway Fire Station has been identified as a future training venue as this will prove cost effective whilst still meeting the criteria for a suitable of training venue. The Communication and Training Sub Group will look at identifying a suitable venue in Barra for training events.

Evaluation

The on-the-day evaluations have been very positive with a high return ratio. Plans are in place to revisit attendees throughout 2014 to evaluate as best as can be achieved, the impact of the training on practice.

Materials

A poster campaign involving pupils from Stornoway Primary School was launched in March 2013, with the winning poster being used in a child protection awareness raising campaign throughout the Western Isles using posters, pop up boards and wallet cards. The Scottish Government also provided posters and leaflets highlighting local and national contact information for reporting a concern. Copies of all these eye catching materials are made available at raining events. An information hand-out in relation to neglect is now circulated to all participants at training events as the CPC and the Chief Officers Group identified a need to raise awareness in this specific area.

The Children’s Charter, The Framework for Standards and other Child Protection related guidance are available electronically and are down-loadable with attendees urged to view them on line. Based on the evaluation sheets, the power point presentation, interactive multi-media resource and the hand-out sheets appear to offer adequate material to support the verbal presentations delivered on the day.

