

Recruitment Survey

1.

Comhairle nan Eilean Siar aims to provide excellent customer service. When we undertake recruitment we aim to respond professionally, timeously, and courteously to all prospective applicants. Customer feedback is an important part of improving the service we provide and for benchmarking our recruitment service. The information you provide on your experience with recruitment is important to us and we would be grateful if you could take a few moments to answer the following questions. All information you provide will be confidential.

1. How did you learn about the position?

- Internal Advert
- Friend/Family
- Local Press (Sty Gazette, WHFP, Am Paipear)
- National Press (Herald, TES)
- Professional Publication
- My Job Scotland

If you learnt about the position in the press please state which newspaper you read it in.

2. How did you apply for the post?

- Paper Application
- Online Application (via Myjobscotland)

3. How satisfied or dissatisfied were you with the application process?

- Very Satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

4. How satisfied or dissatisfied were you with how quickly we responded to your emails/enquiries?

- Very Satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

5. How satisfied or dissatisfied were you with the speed of response following the closing date for applications?

- Very Satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

6. How satisfied or dissatisfied were you with the quality of information provided to you regarding the position for which you applied:

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Information on the Comhairle Job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Description/Person Specification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pay and Benefits information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

7. How satisfied or dissatisfied were you with the following aspects of the interview process:

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
Communication	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
Amount of notice given regarding interview	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Venue for interview	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appointment Panel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Job Offer (if applicable)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments:

8. Overall, how satisfied were you with the recruitment process at the Comhairle?

- Very Satisfied
- Satisfied
- Dissatisfied
- Very Dissatisfied

Comments: